

Appendix C

Table provides an overview of the outcome of waste complaints by offence type investigated by the NCTs (2017/18)

Request for Service Type	Outcome of complaints investigated 2017/18			
	Complaint investigated insufficient evidence to take enforcement action	Formal enforcement action taken	Compliance achieved without formal enforcement action	Grand Total
Untidy Private Land	624	574	1539	2737
Commercial waste offence	42	66	145	253
Domestic Waste Issue	7	32	30	69
Fly tipping	408	199	573	1180
Grand Total	1081	871	2287	4239

Table provides an overview of the outcome of waste complaints by area investigated by the NCTs (2017/18)

Requests for Service by Area	Outcome of complaints investigated 2017/18			
	Complaint investigated insufficient evidence to take enforcement action	Formal enforcement action taken	Compliance achieved without formal enforcement action	Grand Total
Central	369	210	600	1179
City Centre	15	25	101	141
North	480	479	923	1882
South	217	157	663	1037
Grand Total	1081	871	2287	4239

Table provides an overview of the outcome of waste complaints by area investigated by the NCTs (2017/18)

Proactive Activity	Outcome of proactive investigations carried out 2017/18			
	Investigated insufficient evidence to take enforcement action	Formal enforcement action taken	Compliance achieved without formal enforcement action	Grand Total
Commercial waste	45	306	458	809
Domestic Waste	18	360	523	901
Flytipping	16	53	184	253
Littered Gardens	0	74	18	92
Waste on Land	6	80	129	215
Grand Total	85	873	1312	2270